23.f Personal Care Services

- a. The number of hours of personal care services received by a Medicaid beneficiary may not exceed 3.5 hours per day and sixty (60) hours per calendar month. If a Medicaid beneficiary demonstrates the need for personal care services in excess of the 60-hour monthly limit, nurse case managers employed or contracted by the State may authorize up to 20 additional hours per month for each eligible beneficiary. The 3.5 hour per day restriction does not apply to Medicaid recipients receiving hours above the 60-hour/month limit.
- b. Licensed home care agencies are enrolled for Personal Care Services rendered in private residential settings. Personal Care Services may only be rendered outside of private residential settings in order to assist eligible individuals with obtaining and maintaining competitive employment. The agency must be a State licensed home care agency that is approved in its license to provide in-home aide services within the State. Licensed home care agencies are required to perform the following activities to comply with state laws:
 - Complete background checks on all employees,
 - 2. Conduct in-home aide competency evaluations and trainings,
 - 3. Monitor quality of care,
 - 4. Handle Workers' Compensation,
 - 5. Manage the payment of income and Social Security taxes, and
 - 6. Ensure that in-home aides work under the supervision of a Register Nurse.
- c. All Medicaid beneficiaries residing in licensed domiciliary care facilities receive Personal Care Services provided by the facilities. The Division of Medical Assistance contracts with each facility for the service. Licensed domiciliary care facilities are public or private nonmedical institutions.
- d. The need for enhanced personal care services beyond the amount of one hour per resident day in the basic (capitated) rate for domiciliary care facilities is based on a case manager's evaluation of a resident's care requirements for extensive or total assistance in eating or toileting and must be authorized by a physician.